



1.3.1 QUALITY POLICY

POLICY STATEMENT

Auspro operates in a manner that consistently meets or exceeds the quality standards set by our stakeholders.

To achieve this, we are committed to continuous improvement in the Management Systems, operations, equipment, products, and services provided by our company.

AIMS AND OBJECTIVES

We recognise that the quality of our equipment, products and services are determined by our client's needs and expectations.

Our objectives are to:

- Identify and meet all applicable requirements; whether client, legislative, industry-specific, or otherwise
- Identify the changing needs and expectations of our clients
- Develop and maintain processes and procedures that ensure that these changes are accommodated
- Achieve efficiency in our operations, attention to detail, and responsiveness to client priorities
- Provide quality products and services on time, and at the lowest cost
- Provide an employment environment where continuous improvement is encouraged

RESPONSIBILITIES

We, as a company will:

- Train all Employees and contractors to identify areas where improvement can be achieved
- Remove wasted and non-value-added steps and time in our processes where feasible
- Strive to ensure that client and stakeholder satisfaction is always achieved, and in all things
- Support the adoption of appropriate quality systems and management principles in order that all stakeholders benefit from this commitment to quality

Employees are expected to:

- Assist and cooperate in ensuring that this policy is followed
- Actively participate in the adherence of this company to the achievement of the goals and objectives of this policy

A handwritten signature in black ink, appearing to read "CEO".

Ceo
Auspro Group Pty Ltd